



Golden Jubilee National Hospital Deploys Digital Dictation Software from Voice Technologies

Scotland's flagship hospital for reducing patient waiting times looks to Voice Technologies to improve administrative efficiency

29 March 2010 – The Golden Jubilee National Hospital, which is part of the NHS National Waiting Times Centre, has purchased WinScribe and Voice Technologies' WinVoicePro software through use of the negotiated prices under the National Framework for Scotland for Digital Dictation and Speech Recognition to boost efficiency and further reduce patient waiting times.

The Golden Jubilee National Hospital has selected WinVoicePro, which works seamlessly with WinScribe, to accelerate the process of creating correspondence within the NHS to allow the hospital to reduce the time taken to create documents.

Based in Clydebank, near Glasgow, the Golden Jubilee National Hospital is one of the two distinct parts that makes up the NHS National Waiting Times Centre. The hospital works with the main boards in Scotland to provide additional support for a wide range of procedures to ensure the 18 week Referral to Treatment targets are met, with Golden Jubilee able to take referrals from NHS boards throughout Scotland.

William Edwards, Head of E-Health at the Golden Jubilee National Hospital, says: "With us being part of the NHS National Waiting Times Centre, we have a strong commitment to ensuring all internal procedures are performed as efficiently as possible to make sure that patients receive correspondence quickly without any unnecessary delays.

"We will be using this system to streamline the process for dictation, transcribing and workflow management. It will improve access to transcribed letters and information for all those involved in patient care and reduce the time between dictation, transcription, verification and sending of correspondence to GPs, referring hospitals and patients."

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Voice Technologies will be working closely with staff at the Golden Jubilee to introduce the WinScribe system, which will allow administrative staff to manage high volumes of medical correspondence efficiently and effectively, with Voice Technologies' WinVoicePro software automatically populating letters with patient information to save time and ensure all details are accurate.

Alistair Graham, Sales and Technical Director of Voice Technologies, says: "The Golden Jubilee is a fantastic example of how NHS boards are working together to ensure that patients receive the best quality of care in the quickest time possible. Through use of WinVoicePro administrative staff are able to send documents for approval electronically, which not only saves time, but also reduces printing and distribution costs."

For more information visit www.voicetechnologies.co.uk, call 0114 244 9960 or email enquiries@voicetechnologies.co.uk.

For more information on the Golden Jubilee National Hospital, call 0141 951 5000 or email enquiries@gjnh.scot.nhs.uk

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About Voice Technologies

Voice Technologies is a leading supplier of digital dictation and speech recognition solutions, operating in healthcare, legal and government sectors. The company's consultative approach helps organisations to integrate digital dictation software into business processes in order to increase efficiency and streamline administration, helping to save time and money and make the best use of business resources.

With offices in Paisley and Sheffield, Voice Technologies works with clients across the UK, including being the sole supplier for digital dictation and speech recognition solutions on the National Framework contract for Scotland and an approved supplier to the Framework contract established for NHS Trusts on Yorkshire and Humber, as well as local government bodies and leading law firms. For more information visit www.voicetechnologies.co.uk

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